Northern Gas Networks

Office of the Chief Executive

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Our Ref: BS/mms

24 October 2008

Richard Wakelen
Chief Executive
National Joint Utilities Group
25 Broadway
Westminster
London
SW1H 9JX

Dear Richard

Re: NJUG Vision for Street Works

Northern Gas Networks is the company responsible for delivering gas to 2.5 million homes and businesses across the north of England – an area covering West, East and North Yorkshire, the North East and Northern Cumbria with a population of around 6.7 million inhabitants – through a network of over 36,000 kilometres of pipes.

Safety is at the heart of everything that we do – safety of the general public, our employees and our contracting partners. We take this responsibility extremely seriously, and we are investing tens of millions of pounds every year to ensure that our pipeline network remains in prime working condition.

It is inevitable that when we have to replace or repair parts of our infrastructure it causes some inconvenience. We are committed to working closely with residents, Local Authorities and other stakeholders to ensure that any inconvenience is kept to a minimum level, and the streets and pathways are returned to their normal condition as quickly as possible. Our operations are carried out in a sensitive manner, to minimise as far as possible our impact on the environment.

We are pleased to fully support NJUG's Vision for Street Works, with it's focus on safety, avoidance of damage, minimising disruption and reducing the impact of works on the environment.

Yours sincerely

Basil Scarsella
Chief Executive Officer