

CEO - Endorsement

Southern Water's philosophy is to put customers at the heart of its business. To achieve this, we must be able to carry out work on our networks as efficiently as possible while minimising disruption to the public. We therefore aim to meet seven targets for street works:

- Ensure maximum safety and high quality
- Minimise impact on the public while providing essential services
- Develop improved relationships and partnerships with highway authorities
- Reduce environmental impact
- Minimise congestion
- Ensure the highest levels of co-ordination, planning and communication
- Achieve higher standards of training.

Southern Water believes it is vital to support and work with the National Joint Utilities Group to achieve these aims. We can all aspire to the Vision for Street Works and we look forward to continuing to work closely with our colleagues in the utility industry to achieve our goals and surpass customer expectations.

A handwritten signature in black ink, appearing to read 'Les Dawson'. The signature is written in a cursive, flowing style with a large initial 'L'.

Les Dawson
Chief Executive Officer
Southern Water