



Mr L Guest
Chief Executive
National Joint Utilities Group
111 Buckingham Palace Road
London SW1W 0SR

Yorkshire Water
Western House
Halifax Road
Bradford
BD6 2LZ

T 01274 692 184

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Dear Mr Guest

Yorkshire Water manage the collection, treatment and distribution of water in the Yorkshire region, supplying around 1.24 billion litres of drinking water each day. At the same time we also collect, treat and dispose of about one billion litres of waste water safely back into the environment.

Yorkshire Water is pleased to support the NJUG vision for street works which aligns with our aspiration to be clearly the best water company in the UK.

We actively support partnership working through an inclusive approach, engaging stakeholders in establishing shared goals and in the implementation of solutions to the benefit of all.

Our customer experience culture promotes the delivery of world class street works, which is recognised by our customers who trust that we deliver our commitments to minimise disruption to the general public as a result of our activities in the highway.

Safety, quality and the protection of underground assets are principles embedded in our Environmental Leadership strategy which aspires to go beyond compliance in our approach to our stakeholders' expectations.

We also acknowledge the importance of making a difference in Yorkshire with society recognising the value of what we do in terms of the coordination of our work and the use of innovative sustainable methods and materials.

Yorkshire Water is committed to the realisation of the NJUG vision for street works and the important task of "Keeping Traffic Moving".

Yours sincerely

A handwritten signature in blue ink, appearing to read "Richard Flint".

Richard Flint
Chief Operating Officer